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28th February 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/02/11

You requested the following information, please also see our response below:

Could you please tell me if there have been any particular delays in ambulances being able to discharge patients to hospital?

Please see below

What has been the longest delay (and for which hospital)?

	What has been the longest delay (and for which hospital)	
Jan-19	Eastbourne DGH	03:08:36
Feb-19	St Peter's Hospital	03:55:32
Mar-19	University College Hospital	05:29:44
Apr-19	St Richard's Hospital	03:37:17
May-19	Medway Maritime Hospital	02:35:23
Jun-19	Royal Sussex County Hospital	02:09:04
Jul-19	Medway Maritime Hospital	02:44:56
Aug-19	St Richard's Hospital	02:50:28
Sep-19	St Helier Hospital	02:19:17
Oct-19	St Richard's Hospital	02:21:45
Nov-19	Princess Royal University Hospital	03:14:05
Dec-19	Tunbridge Wells Hospital	02:59:11
Jan-20	Princess Royal University Hospital	03:47:34

What is the average length of time an ambulance is having to wait at A&E facilities?

	What is the average length of time an ambulance is having to wait at A&E facilities?
Jan-19	00:16:25
Feb-19	00:17:08
Mar-19	00:18:04
Apr-19	00:15:37
May-19	00:17:31
Jun-19	00:17:51
Jul-19	00:18:36
Aug-19	00:19:22
Sep-19	00:20:56
Oct-19	00:18:51
Nov-19	00:20:20
Dec-19	00:20:15
Jan-20	00:22:13

*Values provided are based on Hospital Handover Delays. This is from when the ambulance crew arrived at hospital, to when the patient has been handed over.

*For the last question, values are based on handover to hospital for all A&E department types.

*Please note that not every transport will have a handover time.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust